

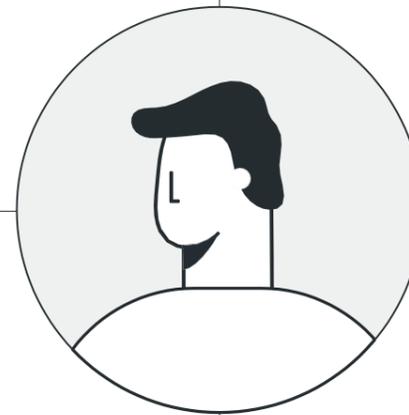


## SAY

Nurses are busy  
Lines in corridors are annoying  
Polite staff  
Good relationship between staff and patients  
Dissatisfied with the quantity and variety of food

## THINK

About the relatives, children  
Disability committee decision  
Treatment process



## DO

Receiving treatment  
Walks  
Eats  
Waiting your turn  
Chatting with other patients

## FEEL

Worry about own health,  
Sad, lonely  
Satisfied with the treatment and care  
Dream of going home